

AI Legal Assistant Example: AI for Lawyers and Public Legal Information

GPT Legal answered 19,000+ legal questions with an AI legal assistant

GPT Legal is an AI legal assistant for the Dominican Republic, built on CustomGPT.ai by attorney Gilberto Objio. Grounded in Dominican statutes, regulations and case law, it gives citation-backed answers to more than 5,000 users a month.

19,000+

Legal questions answered

5,000+

Users a month

50+

Paying subscribers

THE CHALLENGE

Making Dominican law accessible, accurate and trusted

Gilberto Objio wanted to use AI to break down barriers to legal services in the Dominican Republic. A general model had to fully understand Dominican legal terminology, statutes and procedures, and it could not hallucinate.

He also faced public skepticism toward AI, especially in a field as sensitive as legal consulting. The tool had to earn trust through precision, transparency and relevance to the local legal context.

WHAT GPT LEGAL NEEDED**Localization.**

A model that understands Dominican law.

Accuracy.

No hallucinations that could create legal risk.

Accessibility.

Legal information that is easy to use.

Speed.

Answers fast enough for real legal workflows.

HOW GPT LEGAL SOLVED IT

Three phases, from legal data to a live web assistant

Data collection.

Historical and current Dominican legal texts were uploaded, including statutes, regulations and case law.

A legal persona.

Responses were tuned to the language, tone and context of Dominican legal professionals.

Validation and deployment.

The chatbot was embedded on the GPT Legal website with sitemap integration, live chat and citations.

ABOUT GPT LEGAL

GPT Legal is an AI legal platform specializing in the Dominican Republic's legal framework. Founder Gilberto Objio is an attorney with a background in civil, criminal and medical malpractice law, and holds a law degree and a master's degree in civil procedure from Pontificia Universidad Católica Madre y Maestra.

AT A GLANCE

GEOGRAPHY

Dominican Republic

LEGAL TOPICS

Civil, criminal, administrative and constitutional law

DEPLOYMENT

Public-facing web chatbot, Spanish and multilingual

IS AI SAFE FOR LEGAL WORKFLOWS?

Anti-hallucination, citation-backed answers and secure documents

- 1 **Grounded in legal sources.**

RAG retrieves from the uploaded legal knowledge base, so the AI can't fabricate law it wasn't given.
- 2 **A citation in every response.**

Source references build the trust legal users need.
- 3 **Secure ingestion.**

Legal documents are processed securely and used only for this agent.

RESULTS

Legal information access, before and after

FACTOR	BEFORE	AFTER
Response time	Hours, or no response	Near-instant
Answer accuracy	Variable, no citations	Source-grounded and cited
Scalability	Limited by attorney time	Thousands of queries
Revenue model	Per-consultation only	Subscription platform
Trust in AI	Low, no way to verify	Higher, with citations in every response

The platform has 2,000+ registered members and is used by professionals and the public for civil, criminal, administrative and constitutional questions.

CustomGPT.ai has been a pivotal tool in the success of GPTLEGAL.com.do, revolutionizing legal services through the integration of cutting-edge artificial intelligence and natural language processing technologies. Initially constrained by technological limitations, GPT LEGAL has evolved to offer immediate and efficient access to crucial legal information.

Gilberto Objio
FOUNDER, GPT LEGAL

WHY IT WORKED

- Domain expertise.**

Deep knowledge of Dominican law.
- No-code flexibility.**

Easy to iterate and validate.
- Citations.**

Credibility in legal contexts.
- Web access.**

Usable across the country.

ABOUT CUSTOMGPT.AI

CustomGPT.ai is a no-code platform for building AI agents that answer only from an organization's own content: documents, websites and knowledge bases. Every answer is grounded in verified sources with citations, and the platform is SOC 2 Type 2 and GDPR compliant. Organizations use it for customer support, internal knowledge search, website chat and more, across help centers, apps and the API.